## Compassion | Wellness | Community

August 7, 2020

Dear Residents and Families,

As of this morning, we learned that we have one staff person who has tested positive for COVID-19.

We are notifying you so that you are assured that we are continuing to take significant precautions to keep all residents and staff safe.

- We will be retesting all residents and staff next week. The testing kits should arrive here early next week.
- All staff continue to wear PPE as per protocol and practice
- New admissions and residents returning from the hospital will continue to have restrictions relative to moving about the facility
- Residents will continue to be asked to wear masks when out in the hallways or in the therapy gym
- We have an adequate supply of PPE
- Areas have been and continue to be deep cleaned especially high touch areas
- Providers have been notified as a professional courtesy
- Patio visits and beautician services will be put on hold from now through August 14<sup>th</sup> or until we have all results back from the testing.

If a family is taking a resident to a medical appointment, PLEASE use all precautions outlined. We know that families can, at times, see this as a way of extending a visit – however we PLEASE ask that all wear masks and that it is direct to and from the appointment – without any additional stops.

I was sincerely hoping that this would never be a letter that I would need to send – however the virus is real and community spread is real. PLEASE help do your part to mitigate the spread: social distance, avoid gatherings, wash hands and wear a mask. These things DO help!

This is a reminder that communications will be sent out weekly through email. If you would like a quick update you can call our Campus **communication hotline**. This is a recorded message that we update weekly with all necessary information that you or a family member may want to know. The phone number is **335-4599**. Our Facebook page is also updated weekly with fun information and pictures of our weekly activities.

As always, thank you for your support. If you have questions, please do not hesitate to call.

Mari Beth Borek

Mari Beth Borek, NHA Campus Administrator





